

Omni Charge Station – User Policies

Eligibility & Requirements

- You must be a currently enrolled UTEP student.
- You must sign in to the Omni Charge app using your UTEP credentials.
- You are responsible for reading all communications from the Equipment Checkout team.

Loan Period

- Power banks may be checked out for up to **24 hours** per session.
- Only one power bank may be checked out per student at a time.

Fines & Fees

- Late returns are subject to a fine of **\$1.00 per hour** overdue.
- If a power bank is not returned after two weeks, a non-return fine will be applied to your account.
- Fines begin to accumulate immediately after the due time and may take up to 24 hours to post to your account.
- Payment of fines may take up to 24 hours to reflect in the system.

Appealing Fines

- You may appeal a late fine, but submitting an appeal does not guarantee removal of the fine.
- Appeals must be submitted within two weeks of the charge.

User Responsibilities

- Safeguard the power bank and all related equipment.
- Use the power bank for academic purposes only.
- You are responsible for all loss, damage, or missing accessories. Replacement fees will apply.
- Report and return any faulty or damaged power bank immediately.
- If the power bank is stolen, you must file a theft report with UTEP Police or El Paso Police.

Non-returned Equipment

- Return the power bank on time to avoid disciplinary action.
- Late or non-returned items will result in a hold on your student account.
- The Office of Student Conduct and Conflict Resolution may be contacted for disciplinary action.
- The UTEP Police Department will be notified of non-returned equipment.